



## New Applications Features

Because of the development and progress in the field of information technology **TeBAS** decided to add new properties on the characteristics of these systems and allows users to technical support systems, speed and ease of handling systems and communicate with **TeBAS** speed and increase the speed of resolving problems and inquiries, and these new features are:



### Online Help

By displaying the questions and answers on many topics to help customers understand the system to make the most of the possibilities available in the system and through the Internet.



### Automatic Error Reporting

By sending an e-mail automatically, and contains details of the problem faced by the client to the Technical Support Department.



### Send Email to **TeBAS** Support

By development of a new feature in the systems allows you to send an email to the technical support to inquire and to inquire about the system.



### Chat with **TeBAS** Support

By allows users to communicate with technical support via instant messaging through the Internet to respond to any queries.



### Online Document Archive

By attaching an image of all important documents when registering their data and recall images when you view or print the data.

The new features will apply on the following systems:



**IMAS** - **I**nventory **M**anagement & **A**dministration **S**ystem



**GATS** - **G**eneral ledger, **A**irline & **T**ourism accounting **S**ystem



**SAMS** - **S**mart **A**rmada **M**anagement **S**ystem